

Process for remote maintenance of a computer work station and system for its implementation

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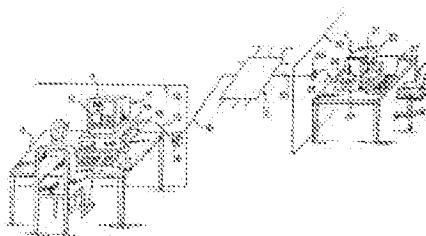
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Cited documents:

EP0408293 (A2)

Abstract of FR 2672707 (A1)

Process for remote maintenance of a computer work station (E) generating graphic screen images (22), from a maintenance computer work station (M) in communication with the maintained work station (E) through a telecommunication network (2) to which the computer work stations (E, M) are respectively linked via modems (24, 14). Each graphic screen image (30) is divided into a predetermined number of cells (C) comprising a predetermined number of pixels; and with each of the cells there is associated a digital code (N) of predetermined structure representing the content of the cell.; Graphic screen image transfer comprises the forwarding to the maintenance station (M) of requests for copying (DC) into the screen (12) of the said maintenance station (M) of cell contents initially present in the said screen (12) and whose representative codes coincide with the digital codes representing the current contents of modified cells in the graphic screen image (22) of the maintained station (E). Use in the field of the maintenance of computer work stations and software aids.



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